

## COVID-19 Precautions and Procedure

**What Rideau Roundtable is doing to ensure the safety of guests on voyageur canoe tours:**

- We disinfect guest-handled equipment and boats
- We enforce social distancing measures on tours
- We brief guests on safety procedures and protocol to be taken on tour
- Procedures are in place for if someone becomes symptomatic of COVID-19 on tour
- Masks and hand sanitizer are available for everyone on tour (suggested to bring your own, too)
- Every guest will have to sign this code of conduct and screening questionnaire (see below), in addition to the release of liability waiver

## COVID-19 Screening Questionnaire

Dear valued guest,

As a result of COVID-19, we have implemented enhanced health and safety protocols to ensure the well-being of our guests and employees. If you feel unwell, have been identified as a close contact with, or have symptoms of COVID-19, please contact us to postpone your trip. Anyone displaying symptoms of COVID-19 will not be permitted to come on tour with us.

Physical distancing is required at all times. Please follow all markers and instructions laid out throughout our business to ensure a minimum spacing of 2m or 6ft between individuals. Our business continues to implement recommendations from public health officials as they arise.

We encourage all guests to bring hand sanitizer and a mask. Please note, Transport Canada has made it mandatory for travellers to wear masks in commercial vehicles. Failure to comply with physical distancing and hygiene requirements risks the closure of our facilities.

Please complete the following screening questionnaire by answering yes or no to the following questions. If you answer yes to any of these questions, please stay home, contact your local health officials and contact us to postpone your trip.

1. Have you traveled outside of Canada in the last 14 days?
2. Are you currently under mandatory quarantine as a result of recent travel or by orders of your local public health authorities?
3. Have you been identified as a close contact to an individual diagnosed with COVID-19?
4. Do you have a fever or cough?
5. Are you having difficulty breathing or feel any discomfort in your chest?

Guest Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

## COVID-19 Guest Code of Conduct

As of July 22, the following emergency orders impact our business and services:

- Wash your hands for 20 seconds with soap and water, or use alcohol-based hand sanitizer (70%+ alcohol).
- Sneeze and cough into your sleeve.
- Dispose of used tissues immediately and wash your hands afterwards.
- Avoid touching your eyes, nose, or mouth.
- Avoid contact with people who are sick.
- If you feel unwell, stay home.
- Disinfect frequently touched/used area
- Social distancing – keep at least 2m apart unless you are in the same “social circle”

### EXPECTATIONS

1. All guests are expected to practice personal hygiene and wash/sanitize their hands frequently.
2. All guests are to comply with the gathering restrictions and social distancing requirements as set out by public health officials.
3. All guests agree to comply with the emergency orders set forward by the Province of Ontario.
4. Guests are to be respectful of the space of others around them.

**If any guest begins to feel ill or exhibits symptoms of COVID-19, the guest must advise the tour guide(s) of their symptoms immediately. The tour guide will take the necessary steps to ensure everyone’s safety.**

I \_\_\_\_\_ acknowledge that I am to comply with all of the items listed above during my tour with Rideau Roundtable.

Guest Signature: \_\_\_\_\_

Date: \_\_\_\_\_